



Palletways Claim Form Check List

Claims to be notified in writing within 7 working days of delivery date

EFS Customer Name	
Consignment Number	
Number of Pallets	
Weight (kg)	
Details of Claim (i.e. damage, missing item, etc)	
Have photos been supplied	YES / NO*
*If NO please state reason	
Sales Invoice Supplied	YES / NO**
Cost Invoice Supplied	YES / NO**
**Can't process claim without	

Please print and complete the above and email over to pallets@efs.global with all supporting information for us to process your claim quickly and effectively.

If you require any further information please do not hesitate to contact us on 01282 415454 reference Palletways Claim